



Facility Owners/Operators

Common Ground Alliance's Damage Prevention Institute

What is the Damage Prevention Institute?

CGA's Damage Prevention Institute (DPI) addresses systemic inefficiencies in the damage prevention process. Through a system of comprehensive participant accreditation and metrics, the DPI establishes the foundation for peer-reviewed performance benchmarking.

What gets measured,
gets managed.



How does the DPI take damage prevention to the next level for facility owners?

- Focuses the industry on accountability for key stakeholders
- Provides a transparent benchmarking process
- Facilitates peer reviews to assess damage prevention practices and enable greater sharing of opportunities and strategies amongst stakeholders
- Engages all participants to build consensus and momentum around what good performance looks like in the damage prevention process
- Serves as an organizational management tool for evaluating damage prevention programs
- Provides marketable organizational performance information as compared to peers



How To Become DPI Accredited

STEP 1:

Be a CGA Member.

CGA membership is open to all damage prevention stakeholders dedicated to reducing damages to critical underground infrastructure.

Learn more and become a member.



- Ticket dispatch
- Participation in peer review
- Compliance with laws and regulations
- Implementation of applicable CGA Best Practices
- Documentation and maintenance of written policies
- Electronic positive response

STEP 2:

Complete the DPI enrollment form.

The DPI enrollment form is located in the online member portal. As a facility owner/operator the enrollment form requests a leadership commitment to the DPI that includes the following:

- Monthly damage reporting
- Monthly metrics reporting
- Whistleblower and stop work authority
- Investigation and corrective action policy

STEP 3:

Submit damage data and metrics to the Damage Information Reporting Tool (DIRT).

An email invitation to create a DIRT account is sent after the DPI enrollment form is completed. Facility owners/operators are measured on mapping quality and timeliness of updates; locators on accuracy and timeliness of locates; and excavators on safe excavation practices.



“The DPI belongs to CGA members.
It is ours to create together.”

– Sarah Magruder Lyle, Common Ground Alliance President & CEO

For any questions about the Damage Prevention Institute, contact the DPI team at dpi@commongroundalliance.com or visit dpi.commongroundalliance.com.